

Pro

Vulnerability Assessment User Guide

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Technical Support: <u>support@nemasisva.com</u>

Sales: sales@nemasisva.com

Live Chat: http://www.nemasisva.com/english/livechat.asp

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Introduction

The Nemasis PRO is a Vulnerability Management Suite that detects vulnerabilities in your network and provides an accurate solution to fix it. It assists you in managing your organization's overall governance, risk, and compliance with regulations. Nemasis PRO automates point-in-time assessments to help quickly detect and fix vulnerabilities across a variety of operating systems, devices, databases, firmware, and applications, including software flaws, missing patches, malware, open-ports, active services, and misconfigurations.

Nemasis PRO is ideally designed for the organizations and security consultants who need unlimited assessments and configurable reports along with a fast and easy way to proactively fix vulnerabilities. It is designed to keep you and your organization safe from the cybersecurity threats and make sure you are protected 24x7. Below we have mentioned key features of Nemasis PRO:

- Scan the endpoints connected across the network for vulnerabilities.
- Report the vulnerabilities found and provide accurate solutions to fix them.
- Monitor the security status of the endpoints in the organization.
- Create and manage scan tasks for endpoints.
- Send customized alerts and reports of scan tasks according to your preferences.
- Inform about open ports, malicious applications, or services running on systems connected across a network.

As technology is evolving, so are the threats. But with Nemasis PRO at your hand, we are sure that your organization operations will run fluid smooth. The Nemasis PRO follows the best industry security compliances and regulatory frameworks that will help you strengthen your IT security, improve productivity, and accomplish business goals within time.



Scope and Purpose

The purpose of this User Guide is to provide readers an understanding of the Nemasis PRO Vulnerability Management Console and guidance on the best way to use it. This User Guide will prove useful for whoever is involved in developing, monitoring, or learning about the Nemasis PRO.

The User Guide covers processes of creating a scan target, running the scan task, generating the report, and fixing the discovered vulnerabilities. If you are familiar with managing vulnerabilities, the User Guide will be easy to understand. If you are not familiar, please read more about it on the Internet as this User Guide does not offer indepth information.

It is recommended that you read this User Guide side by side as you operate the Nemasis PRO console. Please note that this User Guide does not cover the installation process. If you want to read about the installation process, download the Installation Guide by clicking here.



Supported Platforms/Browsers

Supported Devices/Systems / Heterogeneous Platforms/ applications

- Network devices
- Virtual Systems: VMware, Microsoft Hyper-V, and Oracle Virtual Box
- Operating systems: Windows, Mac, and Linux
- Databases: Oracle and SQL Server
- Web applications: Web servers, web services, OWASP Top 10 vulnerabilities
- IPv4/hybrid networks

Browsers (with HTML5 support)

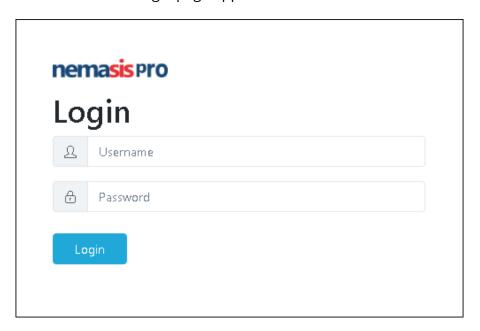
- Google Chrome (Recommended)
- Mozilla Firefox
- Mozilla Firefox ESR
- Safari



Login

To log in to the Nemasis PRO console, follow the steps given below:

- 1. Launch a web browser.
- 2. Enter the following URL: https://<IP address of the Nemasis PRO installed system>:10442 Nemasis PRO console login page appears.



3. Enter the default login credentials.

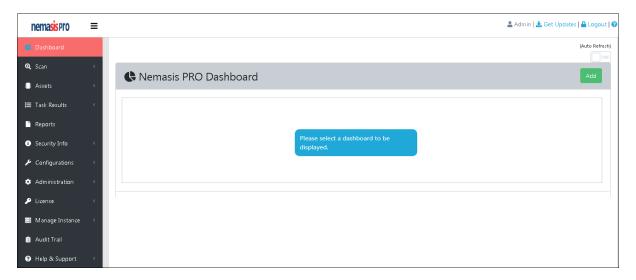
Username – admin

Password - admin

4. Click Login.



After logging in to the Nemasis PRO, following screen appears:



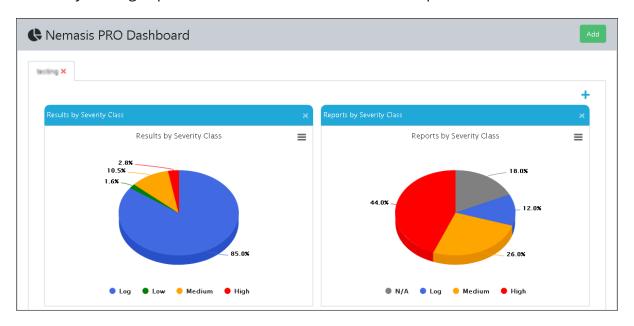
The console tree on the left side displays the following modules:

- Dashboard
- Scan
- Assets
- Task Results
- Reports
- Security Info
- Configuration
- Administration
- License
- Manage Instance
- Audit Trial
- Help & Support



Dashboard

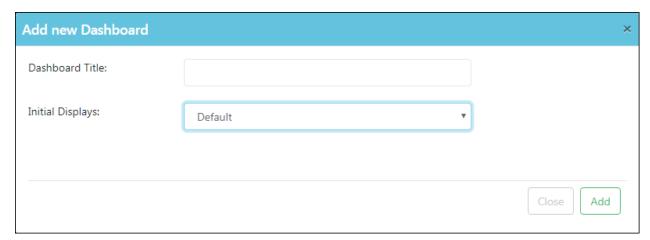
The Dashboard module displays overall scan results in the interactive pie, bar, and line charts. By clicking in pie and bar charts a user can view the specific information.



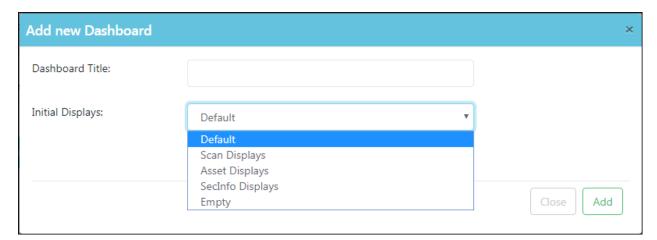


Adding a Dashboard

In the upper right corner, click Add.
 Add a new Dashboard pop-up window appears.



- 2. Enter a name in the **Dashboard Title** field.
- 3. Click **Initial Displays** dropdown, select the preferred display, and then click **Add**.



The new Dashboard display will be added to the Dashboard.



Adding a Display to Dashboard

1. In the Dashboard display, at the upper right corner, click ... Add new Dashboard Display prompt appears.



2. Click **Choose Display** dropdown, select the required display, and then click **Add**. The new Dashboard display will be added to the Dashboard.

Following displays can be added to the Dashboard:

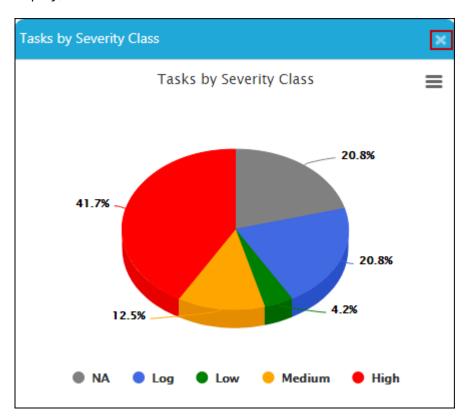
- Tasks by Status
- Results by Severity Class
- Reports by Severity Class
- · Reports with High Results
- Tasks by Severity Class
- Tasks by CVSS
- Tasks by Most High Results
- Tasks by High Results per host
- Reports by CVSS
- Results by CVSS
- Results Description Word Cloud
- Results Vulnerability Word Cloud
- Vulnerabilities by CVSS
- Vulnerabilities by Hosts
- Vulnerabilities by Severity Class
- Hosts by CVSS
- Hosts by Modification Time
- Hosts (High) by Modification Time
- Hosts by Severity Class
- Hosts by Topology
- Most Vulnerable Hosts
- Operating Systems by CVSS
- Operating Systems by Severity Class
- Most Vulnerable Operating Systems
- Plugins by CVSS
- Plugins by Family
- Plugins by Severity Class
- Plugins by Detection Threshold
- Plugins by Detection Threshold Type
- Plugins by Creation Time



- OVAL Definitions by Class
- OVAL Definitions by Creation Time
- OVAL Definitions by CVSS
- OVAL Definitions by Severity Class
- CVEs by Creation Time
- CVEs by CVSS
- CVEs by Severity Class
- CVEs by Creation Time
- CPEs by CVSS
- CPEs by Severity Class

Deleting a Display from Dashboard

1. In a display, click .



The display will be deleted from the Dashboard.



Removing a Dashboard display

1. To remove a Dashboard display, click **×**.

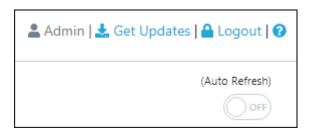


A confirmation prompt appears.



2. Click Remove.

The Dashboard display will be removed. In the top right corner, there are additional options.



Get Updates

Clicking **Get Updates** will initiate the download of a new database for Nemasis PRO.

Logout

Clicking **Logout** will log you out of the Nemasis PRO console.

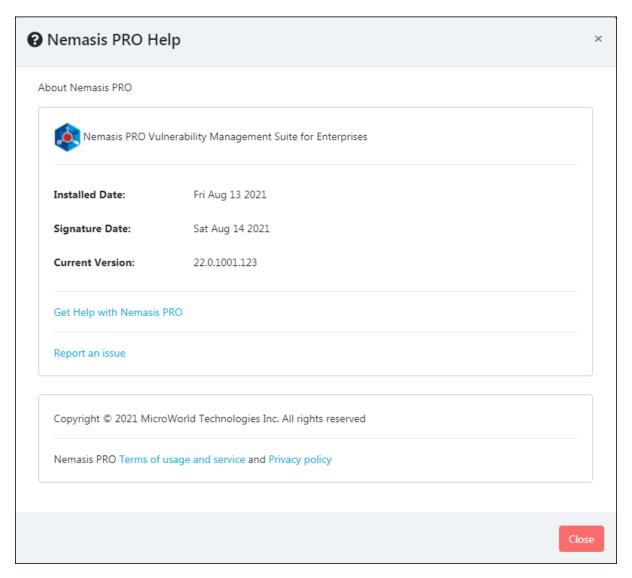


Auto Refresh

Clicking the toggle will enable auto-refresh feature. The Dashboard displays will be refreshed after every scan task is completed.

Nemasis PRO Help 😯

Clicking **1** displays the Nemasis PRO Help pop-up.



The pop-up displays Nemasis PRO Installed Date, Signature Date and the Current Version in use. By clicking **Get Help with Nemasis PRO** you get redirected to Nemasis PRO webpage containing Help Documentation and a link to Chat Support. If you are facing any issue with the Nemasis PRO, click **Report an issue**. You will be redirected to the Nemasis PRO Support webpage where you can report your issue and get it solved quickly. You can also read about the Nemasis PRO's **Terms of Usage and Service** and **Privacy Policy** by clicking the respective links.

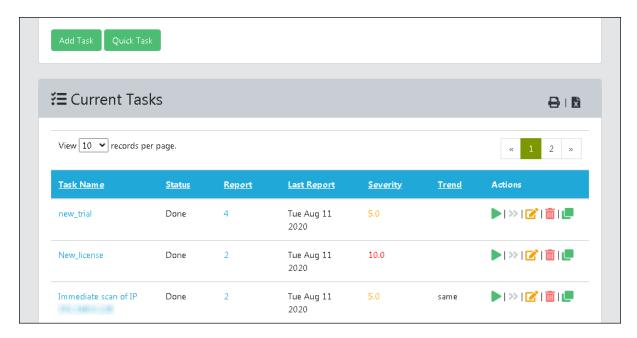


Scan

The Scan module lets you run a scan task for finding vulnerabilities in the endpoints. It contains three submodules namely **Task**, **Quick Task**, and **Advanced Quick Task**.

Task

The Task submodule displays the list of current tasks. The Status column displays whether a task is In Progress, Paused, or Done. You can view the task progress and check its report while the scanning is in process.



The Severity column displays the severity level of the completed tasks. The severity level is color-coded for their ratings:

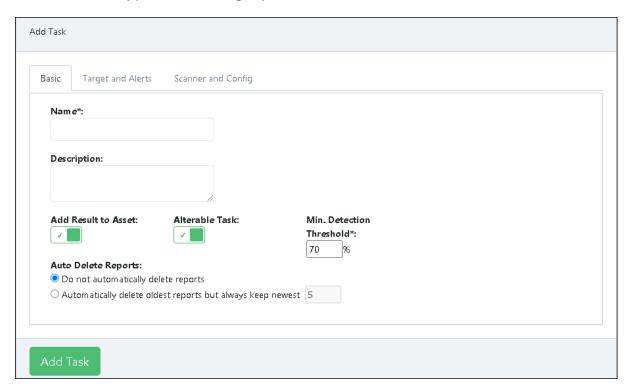
- Severity Low –ranges from 1 to 4
- Severity Medium –ranges from 4.1 to 7.0
- Severity High –ranges from 7.1 to 10

The Trend column displays the vulnerability comparison result of the latest scan with the last scan. For example, if fewer vulnerabilities are found after the task is re-run, the Trend column will display **down**. Whereas if more vulnerabilities are found after the task is re-run, the Trend column will display **up**. If similar vulnerabilities are found after the re-run, the Trend column will display **same**.



Adding a Task

To add a Task, click **Add Task.**Add Task form appears on the right pane.



In the Add New Task, there are three tabs available.

- Basic
- Targets and Alerts
- Scanner and Config



Basic

The Basic tab has the following options:

Name: Enter the task name in this field.

Description: Enter the task description in this field.

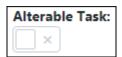
Add Result to Asset: This feature lets you add the task result to the Assets module. By default this option is enabled, you can disable it based on your preference.





Alterable Task: This feature lets you modify a task even if the report for the same task is already generated. If the tasks are altered, there will be no consistency amongst task reports.





Min Detection Threshold: This feature lets you specify quality for the addition of the results to the asset database.

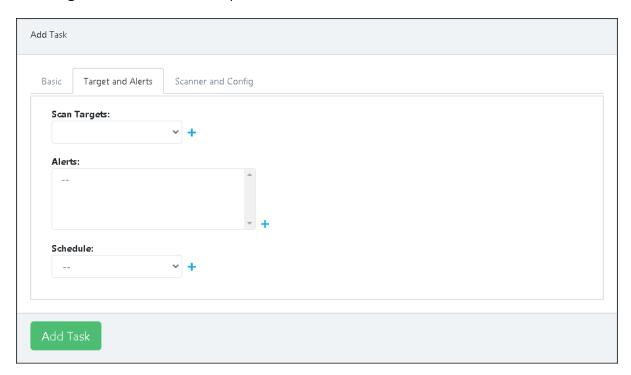
Auto Delete reports

- **Do not automatically delete reports** By selecting this option, Nemasis PRO will not delete the task reports. You will have to delete each task report manually. By default, this option is selected.
- Automatically delete oldest reports but always keep newest By selecting this option you enable Nemasis PRO to auto-delete old reports. You can specify the maximum number of task reports to be stored. If the count exceeds, the task reports will be automatically deleted in the reverse-chronological order.



Targets and Alerts

The Targets and Alerts tab is explained below.



Scan Targets

Click the dropdown and select the appropriate Target. To add a new Target from the tab, click . Learn more about Targets by clicking here.

Alerts

Select the appropriate Alert from the list. To add a new alert from the tab, click . Learn more about Alerts by clicking <u>here</u>.

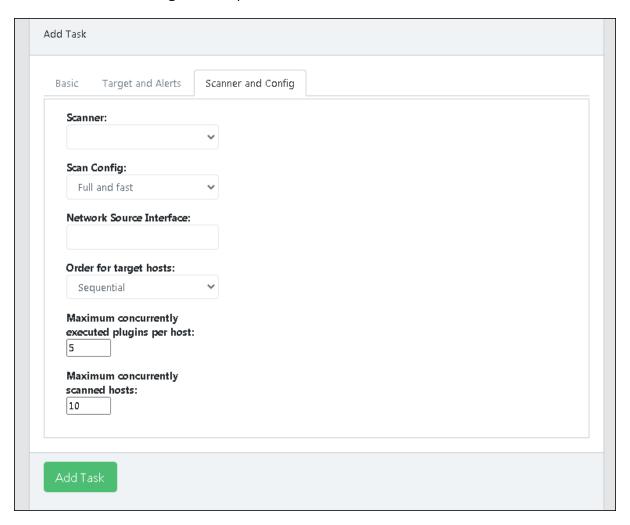
Schedule

Click the dropdown and select the appropriate Schedule. To add a new schedule from the tab, click . Learn more about Schedule by clicking here.



Scanner and Config

The Scanner and Config tab is explained below.



Scanner

Click the dropdown and select the appropriate Scanner. Learn more about Scanner by clicking <u>here</u>.

Scan Config

Click the dropdown and select the appropriate Scan Config. Learn more about Scan Config by clicking here.

Network Source Interface

Enter the network source interface of the Nemasis PRO for the scan.



Order for target hosts

You can select the search type for a specified network area. Click the dropdown to select from the following options:

- Sequential
- Random
- Reverse

For example, if you are scanning a network 192.168.0.0/24 consisting of many systems at the beginning or end of the IP address range. By selecting Random mode, the progress view will be more meaningful.

Maximum concurrently executed plugins per host / Maximum concurrently scanned hosts

You can specify the maximum number of Scan Plugins that will scan a Target concurrently. The default number of Scan Plugins is chosen with the utmost care. If a system is scanned with more Scan Plugins concurrently or a scan is run for multiple systems at the same time, the target systems, the network, or the Nemasis PRO appliance may face a negative impact. You can edit the maximum Scan Plugins and Scanned Hosts value.



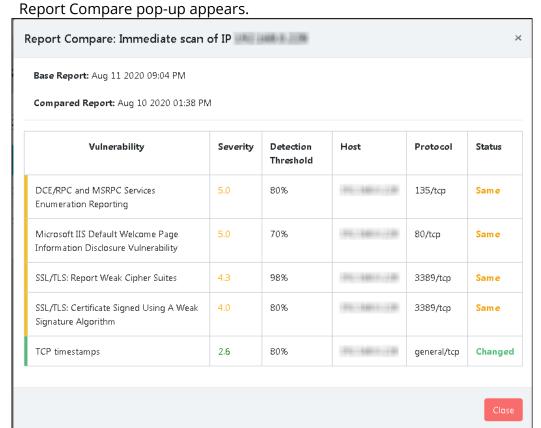
Comparing Reports

To compare reports of a task after it is re-run, follow the steps given below:

1. Click the numerical value in **Reports** column. Taskwise Reports page appears.



2. In this comparison, the first report selected will be the **Base Report**, while the next selected report will be the **Compared Report**. Ensure the correct selection sequence and then in the upper right corner, click **Compare**.

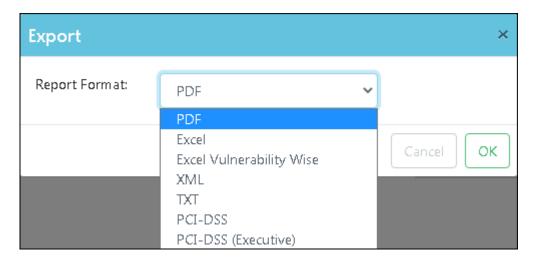


Users should note that at a time only two reports can be compared.



Exporting a Report

To export a report to your system, click **Export**. Export pop-up window appears.

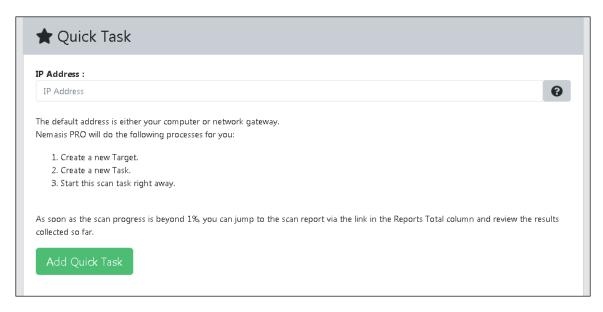


The report can be downloaded in four formats that are PDF, Excel, Excel Vulnerability Wise, XML, TXT, PCI-DSS, and PCI-DSS (Executive). Select the preferred format and then click **OK**. The report will be downloaded to your system. The report contains details like Summary, Vulnerability Detected, Solution, Vulnerability Insight, Detection Method, and CVE references.



Quick Task

The Quick Task lets you run a scan task instantly.



Enter the IP address of the target system and then click **Add Quick Task**.

Nemasis PRO will do the following processes for you:

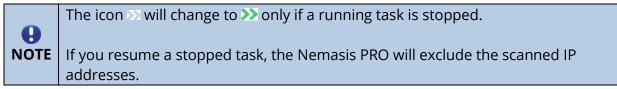
- 1. Create a new Target.
- 2. Create a new Task.
- 3. Start this scan task right away.

As soon as the scan progress is beyond 1%, you can view the report by clicking the numerical in the **Report** column and view the results collected so far.



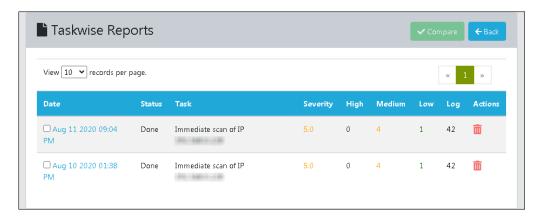
You can manage the task by clicking icons in the **Actions** column.

- Start Task
- Stop Task
- Resume Task
- **G** Edit Task
- Delete Task
- 🕨 🖳 Clone Task
- Task is scheduled





You can view the report during the scan and after the scan task is completed by clicking the numerical in the **Report** column. The Severity column displays the criticality of any vulnerability detected. Clicking the numerical in **High**, **Medium**, **Low** and **Log** column display only Results tab from the report.

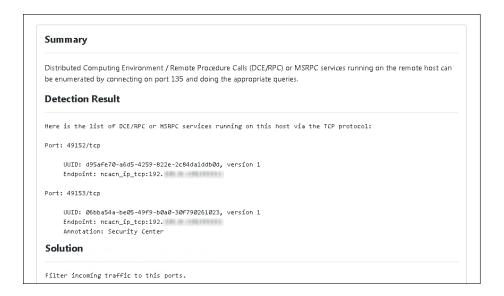


To view the detailed report, click the date in **Date** column.



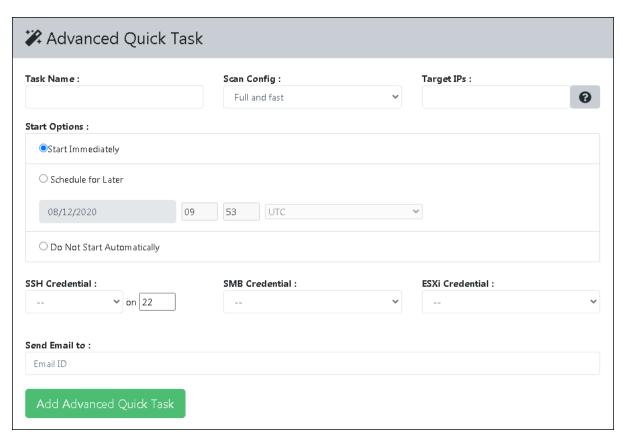
Clicking the vulnerability displays its **Summary**, **Detection Result**, and **Solution**.





Advanced Quick Task

The Advanced Quick Task lets you run a task according to your needs by cutting down on excess manual configuration.



Task Name: Enter a name for the Task.

Scan Config: Click the dropdown and select the scan configuration of your preference.



Target Host: Enter the IP address or import a list of IP addresses in this field. You can enter the IP address in the field with the following formats:

- Single IP address, for example, 192.168.25.151
- IPv4 address range, for example, 192.168.25.151-251
- IPv4 network in CIDR notation, for example, 192.168.25.0/24
- Multiple IP addresses separated by commas

Start options: There are three options available to start the task.

- **Start Immediately** Select this option to start the task immediately.
- **Schedule for Later** Select this option to schedule the task on your preferred date, time, and region.
- **Do Not Start Automatically** Select this option to start the task manually.



SSH Credential: If the target system runs on Linux or UNIX, click this dropdown and select the appropriate credential.

SMB Credential: If the target system runs on Microsoft Windows, click this dropdown and select the appropriate credential.

ESXi Credential: If the target system is a VMWare ESXi system, click this dropdown and select the appropriate credential.

Send Email to: Enter a report recipient's email ID in this field. The report details will be in the email's body text.

After filling all the fields, click **Add Advanced Quick Task**. The task will be added to the Current Tasks list.

In the upper right corner there are two buttons available:

- Click this icon to print the report.
- Click this icon to export the report in XLS format.



Assets

The Assets module displays the hostnames and OS of the scanned endpoints. Users should note that the endpoints will be displayed in Assets only after they are scanned by Nemasis PRO.

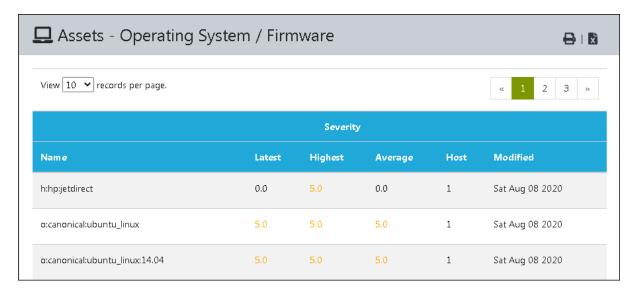
Host

The Host submodule displays the Hostname, IP address, OS installed and severity level of the scanned endpoint along with the host discovery date.



Operating Systems

The Operating Systems submodule displays the OS names, Severity level by its latest, highest, and average classification and detection amongst the number of hosts along with detection date.



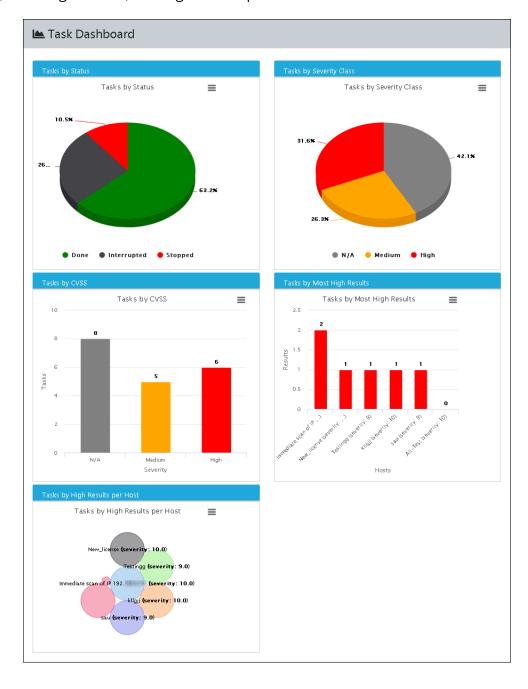


Task Results

The Task Results module contains results of all tasks run in the database. It consists of three submodules which are **Task Dashboard**, **Results**, and **Vulnerabilities**.

Task Dashboard

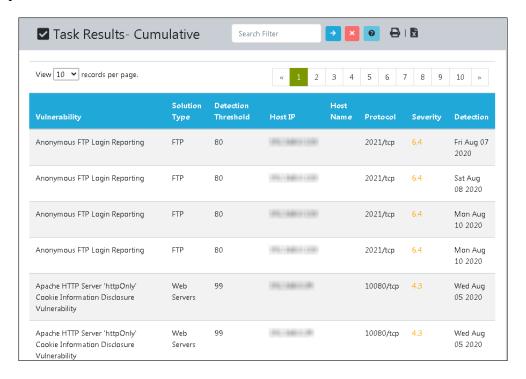
The Task Dashboard submodule displays results of the tasks by status, severity class, CVSS, most high results, and high results per host in various interactive chart formats.





Results

The Results submodule displays the type of Vulnerability found, Solution for vulnerability, Detection Threshold, Host IP address, Host Name, type of Protocol used, Severity level, and Detection date.



Search Filter

You can filter the displayed information by using the following filter tags:

- contains for example, name~admin
- = equals for example, family=Product detection
- < less than for example, severity < 7.0
- > greater than for example, severity > 4.0

To filter by date, enter the date format as YYYY-MM-DD.

To search for the exact result, enter your search in Double Quotation Marks. For example, family="Web Servers", severity="5.0"

To filter the result by two categories, enter the filter tags in the following manner: family="Web Servers" and severity="5.0"



The filter tags are case sensitive and must be entered in lowercase.

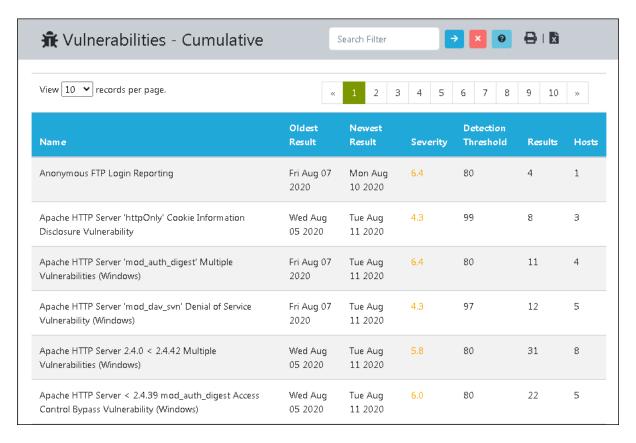
You can filter the displayed information to find a specific result by using the following filter tags:

- name (Vulnerability)
- host (Host IP)
- severity



Vulnerabilities

The Vulnerabilities submodule displays the Vulnerability's name, Oldest Result, Newest Result, Severity level, Detection Threshold, Results, and the number of Hosts on which it occurred.



The **Results** and **Vulnerabilities** submodules display a cumulative result.

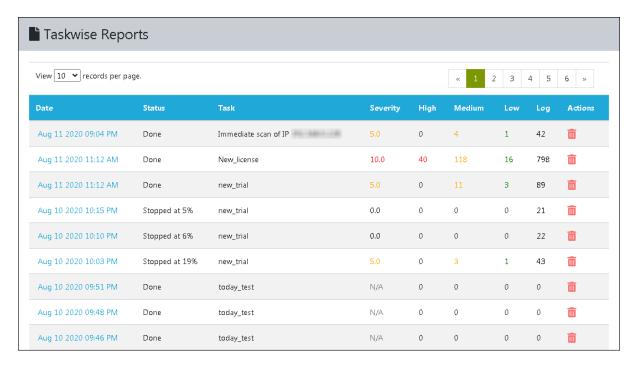
You can filter the displayed information to find a specific result by using following filter tags:

- name
- severity



Reports

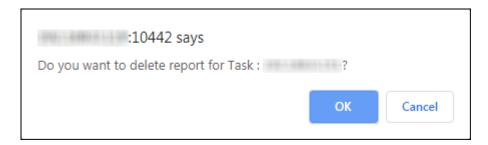
The Reports module displays task wise reports sorted by date. Clicking the date shows a report containing details like Info, Results, Host, Ports, Applications, OS, Network CVEs, Local CVEs, and TLS certifications. In the **Results** tab, additional information about the vulnerability is displayed containing its summary, detection result, and solution. The report can be exported in PDF, Excel, Excel Vulnerability Wise, XML, TXT, PCI-DSS, and PCI-DSS (Executive) formats.



Deleting a Report

To delete a Report, follow the steps given below:

In the **Actions** column, click ...
 A delete confirmation prompt appears.



2. Click **OK**. The report will be deleted.

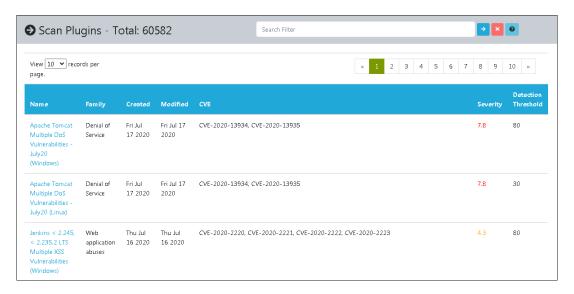


Security Info

The Security Info module displays information related to asset security. It contains four submodules which are **Scan Plugins**, **CVE**, **CPE**, and **OVAL Definitions**.

Scan Plugins

Scan Plugins are tests used by Nemasis PRO to scan a system for potential vulnerabilities. You can update Scan Plugins, run them against an endpoint, and identify the network vulnerabilities. After the scan is completed, the Nemasis PRO will provide accurate solutions to patch vulnerabilities.



You can filter the displayed information to find a specific result by using the following filter tags:

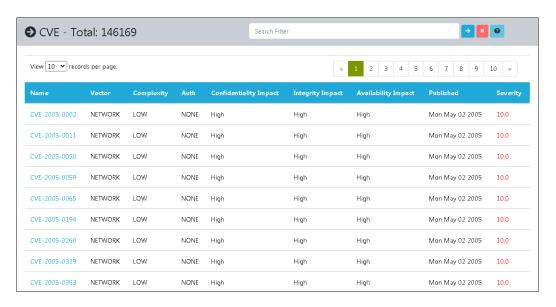
- name
- family
- severity

Clicking a Scan Plugin Name displays its Summary, Affected Software/OS, Scoring according to CVSS Base, Insight, Detection Method, how the system can be Impacted, accurate Solution to fix it, Family the vulnerability belongs to, and other References.



CVE

CVE stands for Common Vulnerabilities and Exposures. The CVE database contains details of known security threats. As per the CVE website, **Vulnerability** is a flaw in software code that provides an attacker with direct access to a network or system. The **Exposure** is a flaw in software code that provides an attacker with indirect access to a network or system. Nemasis PRO has a database of vast vulnerabilities and provides a solution for the same.



In the past, a lot of organizations reported the discovered vulnerabilities at the same time by assigning them different names. The various scanners too reported the same vulnerability with various names. This led to comparing all vulnerabilities and finding out later that it was the same vulnerability reported multiple times.

In 1999, The MITRE Corporation addressed this issue by founding the CVE project. Each vulnerability is allocated a special identifier that consists of a year and number. The NVD (National Vulnerability Database) looks up MITRE's CVE database and provides the solution for vulnerability, its severity level, products affected, and its impact. Nemasis PRO refers to the NVD's CVE database and combines the information with Scan Plugins to display the accurate scan results.

You can filter the displayed information to find a specific result by using the following filter tags:

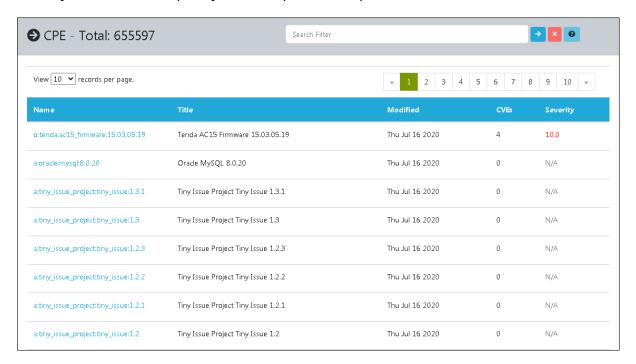
- name
- severity
- vector
- complexity
- confidentiality impact
- integrity impact

Clicking a CVE displays its Description, CVSS details, and the products vulnerable to specific CVE.



CPE

CPE stands for Common Platform Enumerations. After CVEs, MITRE introduced this structured method of identifying and describing classes of OS, hardware devices, and software installed on an enterprise's computing assets. The CPE is a structured naming schema based on the generic syntax of the URI (Uniform Resource Identifier). As the CPE standard is closely associated with CVE standards, the unique combination helps identify vulnerabilities quickly across a product or platform.



The CPE project was also initiated by MITRE but currently, it is maintained by NIST (National Institute for Standards and Technology) as a part of NVD. You can filter the displayed information to find a specific result by using the following filter tags:

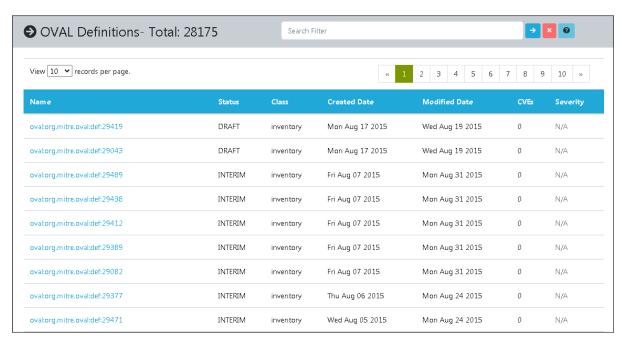
- name
- cves
- severity
- title

Clicking a CPE displays its NVD ID, Last Updated date, and Status.



OVAL Definitions

The OVAL Definitions are machine-readable standardized tests written in Open Vulnerability and Assessment Language. The OVAL Definitions scan systems for vulnerabilities, programs, patches, and configuration issues. The OVAL project was also initiated by MITRE. These XML based definitions allow for easy processing by automated systems.



The OVAL definition **oval:org.mitre.oval:29082** of the inventory class describes the Microsoft Visual Studio while the OVAL definition **oval:org.mitre.oval:def:28834** of the vulnerability class describes the vulnerability of Internet Explorer.

You can filter the displayed information to find a specific result by using the following filter tags:

- name
- class
- cves
- severity

Clicking an OVAL Definition displays its Title, Definition Class, Referenced CVEs, Security, and File path.



Configurations

The Configurations module contains **Target**, **Port List**, **Credentials**, **Alerts**, **Scan Config**, **Schedule**, **Scanners**, **False Positive**, and **SMTP** submodules.

Target / Group

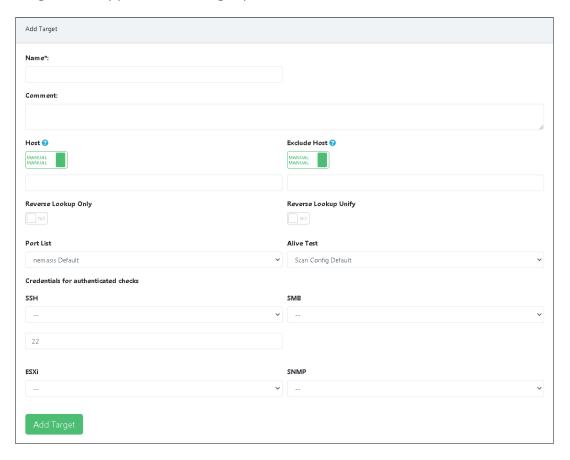
A Target can be a single computer or a group of computers to be scanned for vulnerabilities. The Target submodule lets you add targets, its login credentials for scanning an endpoint, and displays a list of added targets.





Adding a Target

To add a Target, click **Add Target / Group**. Add Target form appears on the right pane.



Name: Enter a name for the Target.

Comment: Enter a descriptive comment for the Target.

Host: Enter the IP address or import a list of IP addresses in this field. You can enter the IP address in the field with the following formats:

- Single IP address, for example, 192.168.25.151
- IPv4 address range, for example, 192.168.25.151-251
- IPv4 network in CIDR notation, for example, 192.168.25.0/24
- Multiple IP addresses separated by commas

When importing IP addresses from a file, the same format can be used. In the file, the IP addresses can be entered in multiple lines. If you are scanning a list full of systems, this strategy will be more beneficial.



If you have a CSV or TXT file containing a list of IP addresses, click the **Host** toggle. The toggle will change from **MANUAL** to **FILE**.

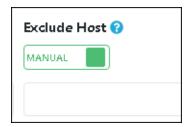


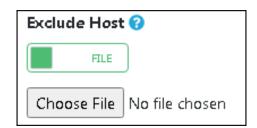


Click **Choose File** and select the file from the destination path.

Exclude Host: Enter the IP addresses you want to exclude from the above list.

If you have a CSV or TXT file containing IP addresses to be excluded from the scan, click the **Exclude Host** toggle. The toggle will change from **MANUAL** to **FILE**.





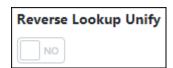
Click **Choose File** and select the file from the destination path.

Reverse Lookup Only: Nemasis PRO will scan specific IP addresses that can be resolved into a DNS name. By default the toggle is set to **NO**, click the toggle to change it to **YES**.





Reverse Lookup Unify: If multiple IP addresses resolve to one DNS name, the Nemasis PRO will scan the DNS name only once. By default the toggle is set to **NO**, click the toggle to change it to **YES**.





Port List: Click the dropdown and select the appropriate Port List. Learn more about Port List by clicking here.



Alive Test: This option lets you specify the method to check whether a target(s) is reachable. Following options are available in the dropdown:

- ICMP Ping
- TCP-ACK Service Ping
- TCP-SYN Service Ping
- ARP Ping
- ICMP & TCP-ACK Service Ping
- ICMP & ARP Ping
- TCP-ACK Service & ARP Ping
- ICMP, TCP-ACK Service & ARP Ping
- Consider Alive
- Scan Config Default

Credentials for authenticated checks

SSH Credential: Select this credential to log into the target system for a scan if the system is a UNIX or Linux system.

SMB Credential: Select this credential to log into the target system for a scan if the system is a Microsoft Windows system.

ESXi Credential: Select this credential to log into the target system for a scan if the system is a VMWare ESXi system.

SNMP Credential: Select this credential to log into the target system for a scan if the system is an SNMP aware system.

You can add new credentials by going to **Configurations > Credentials > Add Credential**.

After filling all the fields, click **Add Target**. The new Target will be added to the Targets list.

Actions

Clicking icons in the Actions column lets you take actions regarding a Target.

- 🔳 Delete Target
- 🗹 Edit Target
- Clone Target



The Target assigned to a Task cannot be edited or deleted unless you assign it a different Target.

- Edit Target (in use)
- Delete Target (in use)

In order to edit or delete such a Target,

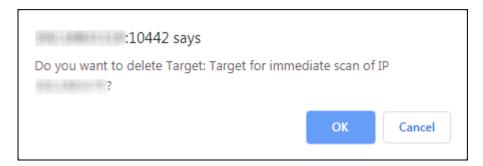
- Go to Scan > Task.
 Current Tasks list appears.
- 2. Find the Task to which the specific Target is assigned and then in the **Actions** column, click (Edit Task). Edit Task pop-up window appears.
- 3. Click the **Target and Alerts** tab.
- 4. Click the **Scan Targets** dropdown, select a different Target, and then click **Update Task.**

As the Task is assigned a different Target, you can now delete or edit the specific Target.

Deleting a Target

To delete a Target, follow the steps given below:

In the **Actions** column, click .
 A delete confirmation prompt appears.



Click **OK**.Target will be deleted.

Cloning a Target

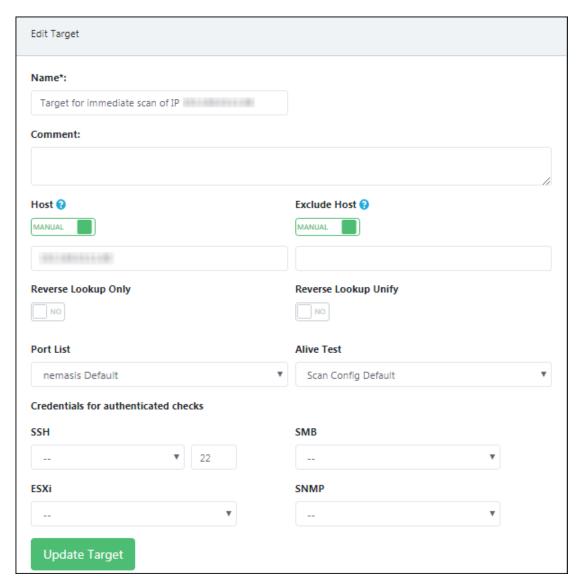
To clone a Target, click 🖳 in the **Actions** column. The Target will be cloned instantly.



Editing a Target

To edit a Target, follow the steps given below:

1. In the **Actions** column, click . Edit Target pop-up window appears.

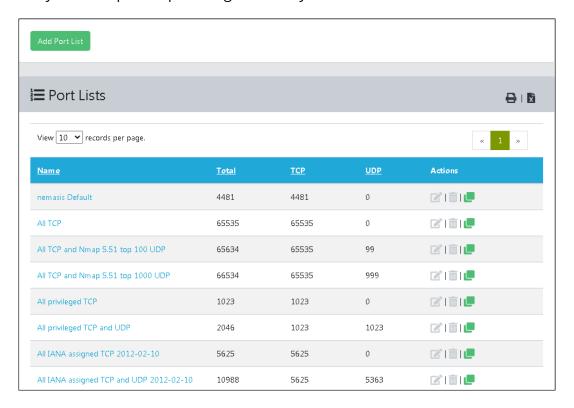


2. Make the necessary changes and then click **Update Target**. The Target will be updated.



Port List

The Port List submodule displays default port lists that consist of TCP and UDP ports. It also lets you add a port or port range manually or from a CSV or TXT file.



The UDP and TCP protocols support 65535 ports. In multiple cases, scanning all ports consumes time as most of the ports are normally not used. An IT company developing an application approaches IANA (Internet Assigned Numbers Authority) to reserve a port. For many scans, it is sufficient enough to scan the IANA registered ports. But, keep in mind that the registered ports are different from the privileged ports. The privileged ports are smaller than 1024 with the exception of the ports 3306/TCP (MySQL) and 1433/TCP (MS-SQL) are registered and included in the lists. The Nemasis PRO is equipped with default Port lists that contain specific TCP and UDP ports for scanning.

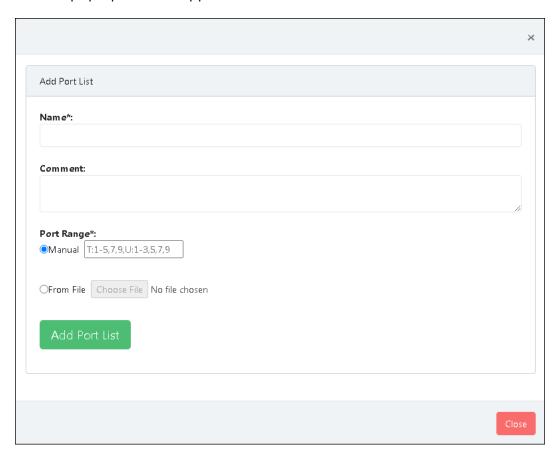
Normally, TCP ports get scanned fast. Operating systems that lack firewall features always respond to a TCP request and inform if the port is closed (TCP-RST) or open (TCP-ACK). The UDP ports behave in a different manner. The operating system replies consistently only if the port is closed (ICMP-Port-Unreachable). If the scanner does not get any response, it will not scan the open port. Due to this, the scanner has to wait till it gets a response. The above-mentioned case happens only with the firewall unprotected systems. If the firewall is active, it becomes difficult to discover open or closed ports.

If the application runs on a different port and needs continuous monitoring and testing by Nemasis PRO, verify the default port list and adapt it by going to **Configuration > Port List**. You can even create your very own port list that includes your specified port, by clicking **Add Port List**. Please note that you can't modify the default port lists.



Adding a Port List

To add a Port List, click **Add Port List**. Add Port List pop-up window appears.



Name: Enter a name for the Port List.

Comment: Enter a descriptive comment for the Port List.

Port Range: You can enter the port range either manually or by importing a CSV or TXT file. Here the alphabets **T** and **U** stand for TCP and UDP ports respectively. Enter the port range in the following formats:

- Single port, for example, T:7, U:6
- Port Range, for example, T:1-10, U:15-250
- Multiple ports, for example T:1,3,5,7, U:150,273,375

The letters **T** and **U** must be entered in uppercase.

Ensure you enter **T**: for TCP and **U**: for UDP ports before specifying port numbers.

When entering ports/port range, at a time only one format should be followed.

After filling all the fields, click **Add Port List**. The new Port List will be added to the Port Lists.



Actions

Clicking icons in the Actions column lets you take actions regarding a Port List.

- Delete Port List
- Edit Port List
- Clone Port List

The Port List assigned to a Target cannot be edited or deleted unless you assign it a different Port List.

- Edit Port List (in use)
- Delete Port List (in use)

In order to edit or delete such a Port List,

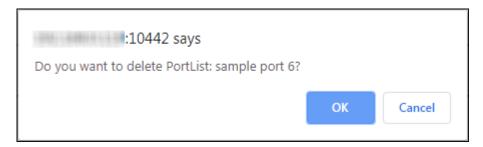
- Go to Configurations > Target/Group.
 Targets list appears.
- 2. Find the Target to which the specific Port List is assigned and then in the **Actions** column, click (Edit Target). Edit Target pop-up window appears.
- 3. Click the **Port List** dropdown, select a different Port List and then click **Update Target.**

As the Target is assigned a different Port List, you can now edit or delete the specific Port List.

Deleting a Port List

To delete a Port List, follow the steps given below:

In the **Actions** column, click ...
 A delete confirmation prompt appears.



2. Click OK.

The Port List will be deleted.

Cloning a Port List

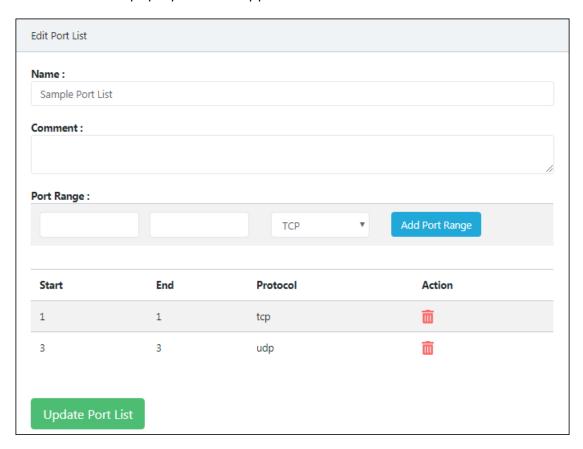
To clone a Port List, click lin the **Actions** column. The Port List will be cloned instantly.



Editing a Port List

To edit a Port List, follow the steps given below:

1. In the **Actions** column, click . Edit Port List pop-up window appears.

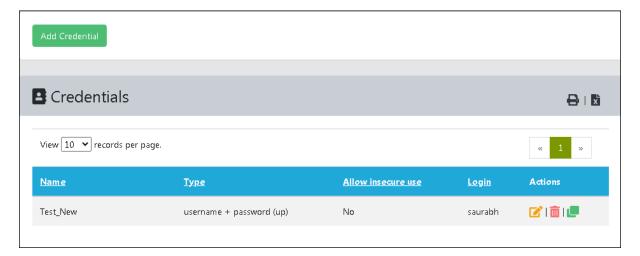


- 2. Modify the port range by clicking TCP/UDP dropdown and then click **Add Port Range**.
- 3. After making the necessary changes, click **Update Port List**. The Port List will be updated.



Credentials

The Credentials submodule lets you add a user's login credentials by selecting a preferred authentication type for a target.



With the login credentials, the scan plugins can log in to the target system and carry out local security checks. An authenticated scan provides you with all remotely detectable and exploitable vulnerabilities, whereas an unauthenticated scan will display only the remotely detectable vulnerabilities. You can scan the target with and without credentials, compare the results, and prioritize your attention on vulnerabilities with high severities.

During an unauthenticated scan, the Nemasis PRO will use similar protocols and techniques as a hacker to gain access of a target system and carry out tests on a target to extract the information available on software. For example, the scanner may send a malformed request to trigger a response containing more information on the software.



Adding a Credential

To add a Credential, click **Add Credential**. Add Credential pop-up window appears.

Add Credential	
Name*:	
Comment:	
Туре:	<i>4</i>
Username+Password	₩
Allow Insecure Use : NO	
Auto-generate :	
Username*:	
Password*:	
Add Credential	

Name: Enter a name for the Credential.

Comment: Enter a descriptive comment for the Credential.

Type: Click the dropdown and select a preferred authentication from the following:

- Username + Password
- Username + SSH Key
- SNMP

Allow Insecure Use: The Nemasis PRO uses the credentials using only encrypted protocols. By default, this option is set to **NO**. If you want Nemasis PRO to use credentials without encrypted protocols, click the toggle to change it to **YES**.

Auto-generate: The Nemasis PRO will autogenerate a password for the Credential. By default, this option is set to **NO**. Click the toggle to change it to **YES**.



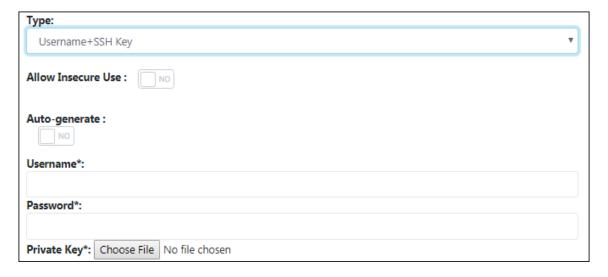
For Username+Password type authentication



Username: Enter the username of the target system.

Password: Enter the password of the target system.

For Username+SSH Key type authentication



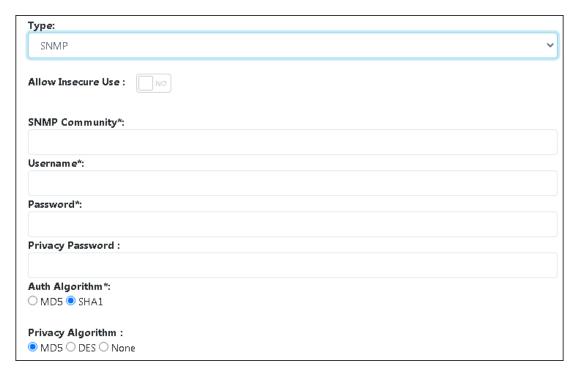
Username: Enter the username of the target system.

Password: Enter the password of the target system.

Private Key: The login process can be completed via SSH. Click **Choose File** and then select the private key from the destination path.



For SNMP type authentication



SNMP Community: Enter the protocols used for the SNMP community.

Username: Enter the Username for the SNMP.

Password: Enter the Password for the SNMP.

Privacy password: Enter the password to encrypt the communication in the SNMP system.

Auth Algorithm: Select an authentication algorithm:

- MD5
- SHA1

Privacy Algorithm: Select an encryption algorithm:

- AES128
- DES
- None

After filling all the fields, click **Add Credential**. The new Credential will be added to the Credentials list.



Actions

Clicking icons in the Actions column lets you take actions regarding a Credential.

- Delete Credential
- 🗹 Edit Credential
- Une Credential

The Credential assigned to a Target cannot be deleted unless you assign it a different Credential.

• Delete Credential (in use)

In order to delete such a Credential,

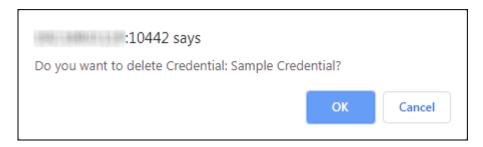
- Go to Configurations > Target/Group.
 Targets list appears.
- 2. Find the Target to which the specific Credential is assigned and then in the Actions column, click (Edit Target). Edit Target pop-up window appears.
- 3. Click the appropriate **Credential** dropdown, select a different Credential, and then click **Update Target.**

As the Target is assigned a different Credential, you can now delete the specific Credential.

Deleting a Credential

To delete a Credential, follow the steps given below:

In the **Actions** column, click .
 A delete confirmation prompt appears.



2. Click **OK**.

The Credential will be deleted.

Cloning a Credential

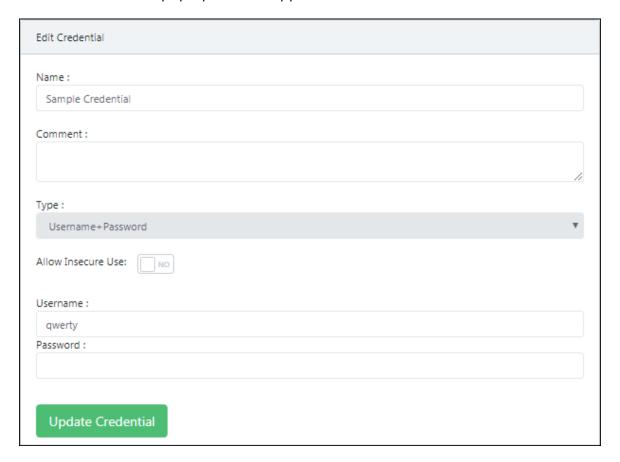
To clone a Credential, click in the **Actions** column. The Credential will be cloned instantly.



Editing a Credential

To edit a Credential, follow the steps given below:

1. In the **Actions** column, click . Edit Credential pop-up window appears.



2. Make the necessary changes and then click **Update Credential**. The Credential will be updated.

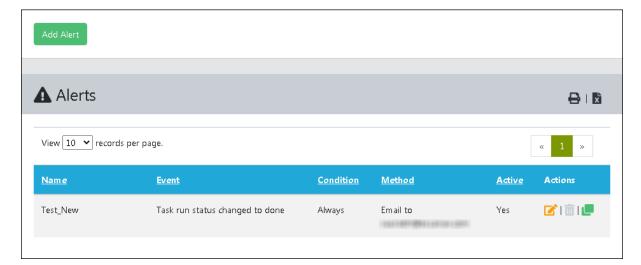


Alerts

After you run a task, you look forward to the scan results. You will definitely want to know whether a severe vulnerability is brought to your notice or the task in progress gets interrupted due to any reason. In such a scenario, you can configure the Nemasis PRO to send you an Alert informing you about the scan progress.

Though creating an Alert is not necessary in order to scan a Target, it will provide you updates based on the task events you have set it for. This feature comes handy when you are not constantly monitoring the scan progress or don't have access to the Nemasis PRO console.

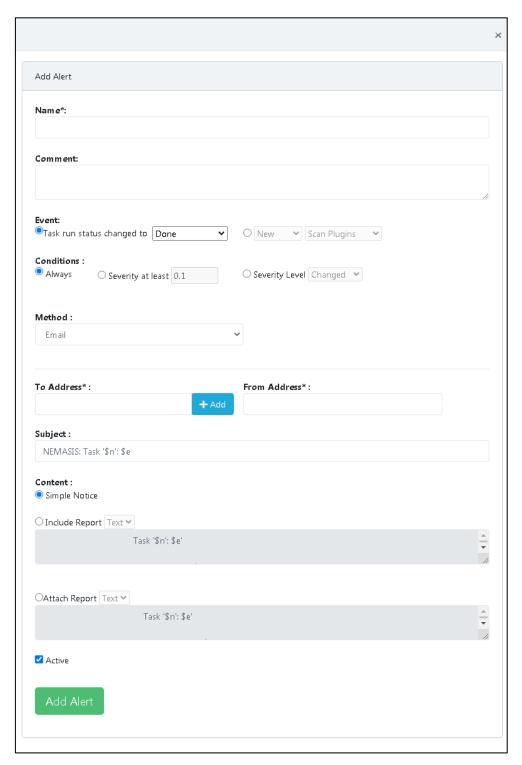
The Alerts submodule lets you create custom alerts for a task that inform you about change in task status via email and send you the task report in XML format.





Adding an Alert

To add an Alert, click **Add Alert**. Add Alert pop-up window appears.



Name: Enter a name for the Alert.

Comment: Enter a descriptive comment for the Alert.



Event: You can specify when you want to receive an Alert. There are two options:

- **Task run status changed to:** Click the dropdown and select the event in which you want to receive an Alert. Following options are available:
 - o Done
 - New
 - o Requested
 - o Running
 - Stop requested
 - Stopped
- **New/Updated:** Select whether you want to receive an Alert when the new Scan Plugins, CVEs, CPEs, and OVAL Definitions are added to the Nemasis PRO database or get updated.

Conditions: You can define additional conditions to be met for an event alert. You will receive an alert message on the following conditions:

- Always
- If the severity matches at least defined value
- If the severity level changes, increases or decreases

Method: Click the dropdown and select your preferred alert method. You can select only one method per Alert. If you want different alerts for the same event, create multiple alerts and link them to the same task.

The following methods can be used to receive an event alert.

- Email
- SCP
- SMB
- Start Another Task



Email

To Address: Enter the email address to which the email alerts should be sent. You can add a maximum of 10 email addresses. After entering the email address, click **+Add**.

From Address: Enter the email address for the Nemasis PRO generated email.

Subject: Enter the subject for the email. You are free to use variables like \$n (Task Name) and \$e (Event Description).

Content: Define the email content in this field.

Simple Notice: You will receive a simple description of the event.

Include Report: If you have selected this option (Default: Done), the report will be included in the email body text. You can also select a report format that uses the content type text, as an email doesn't directly support binary content. You can also modify the email content with the help of the following variables:

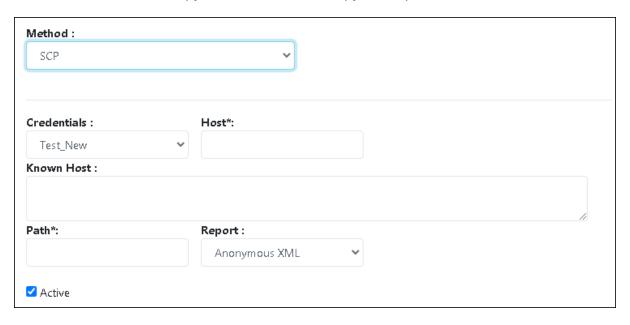
- \$c Condition description
- \$e Event description
- \$f Filter term
- \$F Name of filter
- \$H Host summary
- \$i Report text
- \$n Task name
- \$r Report format name
- \$t A note if the report was truncated
- \$z Time zone

Attach Report: If you have selected this option, the report will be sent to you as a TXT file attachment containing all the details.



SCP

SCP stands for Secure Copy Protocol. You can copy the report to a host via SCP.



Enter the following variables within the filename:

\$\$:\$

• \$n: Task Name

Credentials: Click the dropdown and select the credential.

Host: Enter the IP address of the target system.

Known Host: Enter the public key of the remote host in this field.

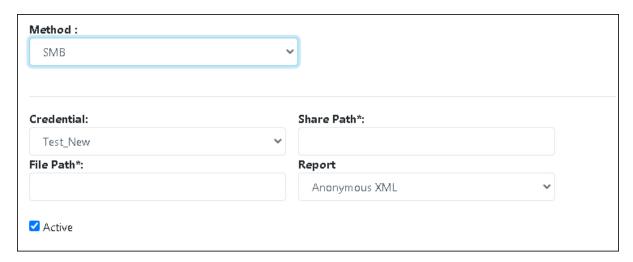
Path: Enter the destination path where you want to the report to be stored. For example, /Users/QA/Desktop

Report: Click the dropdown and select the appropriate format for Report.



SMB

SMB stands for Server Message Block. The report can be copied to a Host via SMB.



Use the following variables within the filename:

- \$\$:\$
- \$n: Task Name

The Man-In-The-Middle attacks on the SMBs cannot be prevented fully as the SMB protocol doesn't offer Fingerprinting to build mutual trust.

Credential: Click the dropdown and select the appropriate credential.

Share Path: Enter the path for the file to be shared. For example, \\192.168.4.157\temp

File Path: Enter the name for the file to be shared. For example, Task Report.txt

Report: Click the dropdown and select the appropriate format for the Report.



Start Another Task

Selecting this method lets you run another task.



Task: Click the dropdown and select the task you want Nemasis PRO to run after finishing the current task.

After filling all the fields, click **Add Alert**. The new Alert will be added to the Alerts list.

Actions

Clicking icons in the **Actions** column lets you take actions regarding an Alert.

- 🔟 Delete Alert
- **G** Edit Alert
- Clone Alert

The Alert assigned to a Task cannot be deleted unless you assign it a different Alert.

• Delete Alert (in use)

In order to delete such an Alert,

- Go to Scan > Task.
 Current Tasks list appears.
- 2. Find the Task to which the specific Alert is assigned and then in the **Actions** column, click (Edit Task).
- 3. Click Targets and Alerts tab.
- 4. In the **Alerts** list, select a different Alert and then click **Update Task**.

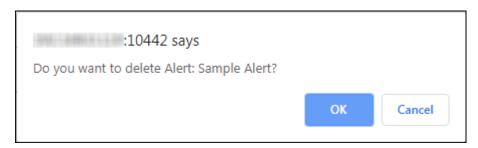
As the Task is assigned a different Alert, you can now delete the specific Alert.



Deleting an Alert

To delete an Alert, follow the steps given below:

In the Actions column, click .
 A delete confirmation prompt appears.



2. Click **OK**. The Alert will be deleted.

Cloning an Alert

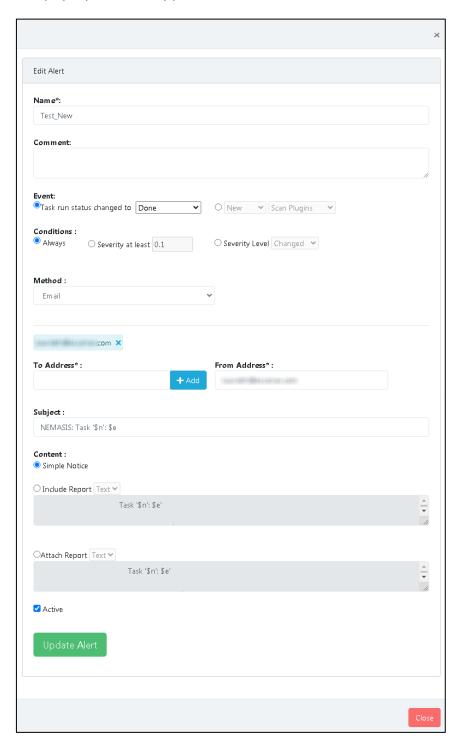
To clone an Alert, click in the **Actions** column. The Alert will be cloned instantly.



Editing an Alert

To edit an Alert, follow the steps given below:

1. In the **Actions** column, click . Edit Alert pop-up window appears.

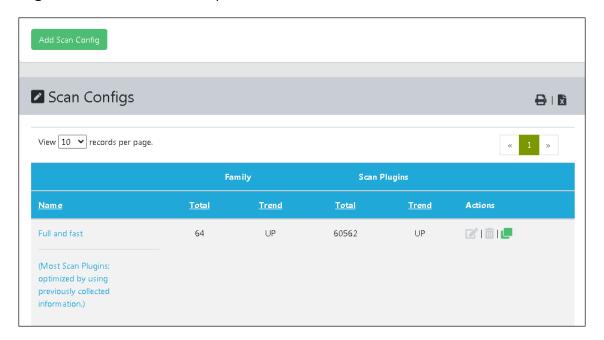


2. Make the necessary changes and then click **Update Alert**. The Alert will be updated.



Scan Config

The Scan Config submodule lets you customize your scans with pre-defined scan configurations and scan an endpoint.



The Nemasis PRO is equipped with following scan configurations that help you scan a Target according to your requirements.

- **Full and Fast:** By default, this configuration is selected and most preferred for all environments. This configuration is based on the information gathered from the earlier port scan. It uses Scan Plugins that do not harm the target system. Also, to keep the false-negative rate low, this configuration contains optimized plugins. Compared to other configurations, it provides more value with less effort.
- **Full and Fast Ultimate:** This configuration expands the first configuration with Scan Plugins that may cause a shutdown or disrupt service.
- **Full and Very Deep:** Compared to **Full and Fast** configuration, this configuration is slow and differs in port scan results and application or service detection not having an impact on Scan Plugins selection. In this configuration, specific Scan Plugins are used that test for vulnerabilities within a service/application not detected previously or the ones that will have to wait for a timeout.
- **Empty:** If you do not want any scan configuration for the task, select this configuration.
- **Discovery:** This configuration uses Scan Plugins that provide the Target's most accurate information. This configuration does not detect any vulnerability.
- Full and Very Deep Ultimate: This configuration adds advanced Scan Plugins to Full and Very Deep configuration that may cause a system or service disruptions.
- **Host Discovery:** In this configuration, specific Scan Plugins are used that discover a target system. The report contains only the list of discovered systems.



• **System Discovery:** This configuration uses Scan Plugins that discover target systems along with hardware in use and installed operating systems.

By clicking a Scan Config, you can view its current and default value.

anner Preferences (18) Plugin Families	(64) Plugin Preferences (19	25)
Name	Value	Default Value
auto_enable_dependencies	yes	yes
cgi_path	/cgi-bin:/scripts	/cgi-bin:/scripts
checks_read_timeout	5	5
drop_privileges	no	no
expand_vhosts	yes	yes
network_scan	no	no
non_simult_ports	139, 445, 3389, Services/irc	139, 445, 3389, Services/irc
open_sock_max_attempts	5	5
optimize_test	yes	yes
plugins_timeout	320	320

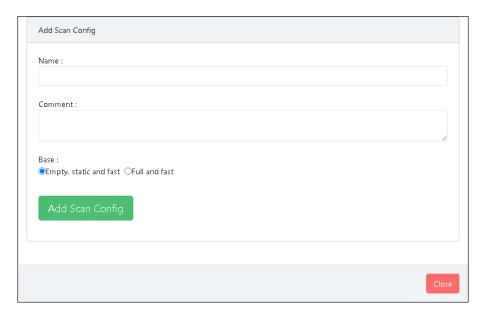
- **auto_enable_dependencies**: The scan plugins that are required by other scan plugins will be activated automatically.
- **cgi_path**: The scan plugins will use this path to access CGI scripts.
- **checks_read_timeout**: This is the timeout for the network sockets during a scan.
- **drop_privileges**: If this option is enabled, the Nemasis PRO will lose its root privileges before a scan. While this does increase the security but the results display fewer findings with few Scan Plugins.
- **network_scan**: This option scans the network in one go instead of starting Nmap for every individual host. For specific environments, this option can save a lot of time.
- **non_simult_ports**: These ports are not being tested simultaneously by scan plugins.
- **optimize_test**: The scan plugins will only be run against a host; only if specific pre-requisites are met (i.e. detected an application or open port).
- **plugins_timeout**: It is the maximum run time of scan plugins.
- **report host details**: The report contains detailed information of the host.
- **safe_checks**: While scanning for vulnerabilities, some scan plugins may cause damage to the host system. This setting disables those specific scan plugins.



- **scanner_plugins_timeout**: This is the maximum lifetime (in seconds) for all Scan Plugins from the Port scanners family. If a Scan Plugin runs longer, the plugin gets terminated.
- **time_between_request**: This option lets you set a wait time (in milliseconds) between two actions like opening a TCP socket, sending a request through the open TCP socket, and closing the TCP socket.
- **timeout_retry**: The maximum number of retries allowed when a socket connection attempt times out.
- **unscanned_closed**: This parameter defines if TCP ports that were not scanned should be treated as closed ports.
- **unscanned_closed_udp**: This parameter defines if UDP ports that were not scanned should be treated as closed ports.

Adding a Scan Config

To add a Scan Configuration, click **Add Scan Config**. Add Scan Config pop-up window appears.



Name: Enter a name for the Scan Configuration.

Comment: Enter a descriptive comment for the Scan Configuration.

Base: Select a base scan of your preference. There are two options available:

- **Empty, static, and fast:** Select this scan configuration to scan the target by using a particular scan plugin or family. For example, if you want to scan a target for only CISCO vulnerabilities, you can edit the scan configuration and select all plugins or few plugins for the CISCO family.
- **Full and fast:** Select this scan configuration to scan the target by using all scan plugin families.



After filling all the fields and selecting a base scan configuration, click **Add Scan Config**. The new Scan Configuration will be added to the Scan Config list.



Actions

Clicking icons in the Actions column lets you take actions regarding a Scan Config.

- Delete Scan Config
- **Edit Scan Config**
- Clone Scan Config

The Scan Config assigned to a Target cannot be edited or deleted unless you assign it a different Scan Config.

- Edit Scan Config (in use)
- Delete Scan Config (in use)

In order to edit or delete such a Scan Config,

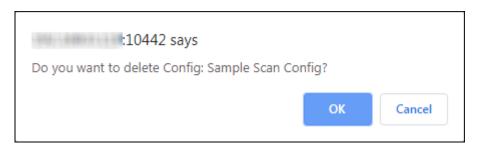
- Go to Scan > Task.
 Current Tasks list appears.
- 2. Find the Task to which the specific Scan Config is assigned and then in the Actions column, click (Edit Task). Edit Task pop-up window appears.
- 3. Click the **Scanner and Config** tab.
- 4. Click the **Scan Config** dropdown, select a different Scan Config, and then click **Update Task**.

As the Task is assigned a different Scan Config, you can now edit or delete the specific Scan Config.

Deleting a Scan Config

To delete a Scan Config, follow the steps given below:

In the **Actions** column, click ...
 A delete confirmation prompt appears.



2. Click OK.

The Scan configuration will be deleted.

Cloning a Scan Config

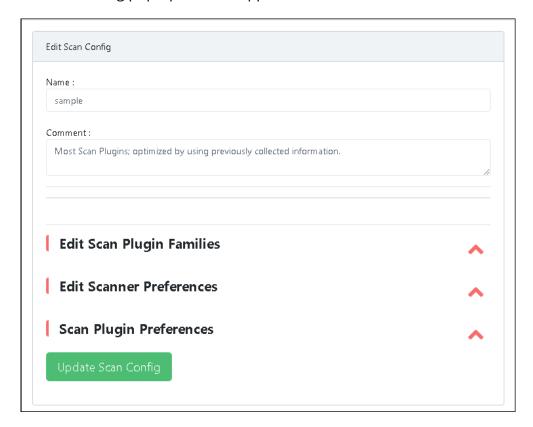
To clone a Scan Config, click in the **Actions** column. The Scan Config will be cloned instantly.



Editing a Scan Config

To edit a Scan Config, follow the steps given below:

In the **Actions** column, click .
 Edit Scan Config pop-up window appears.

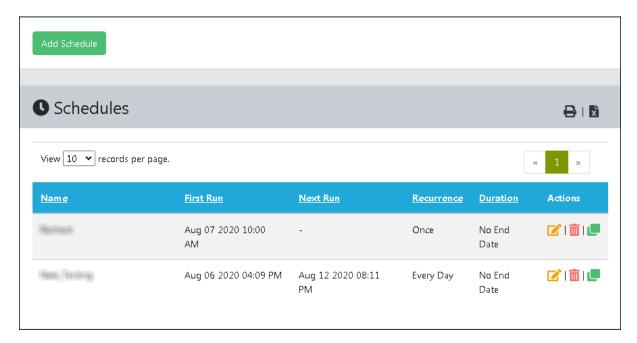


2. Make the necessary changes and then click **Update Scan Config**. The Scan Config will be updated.



Schedule

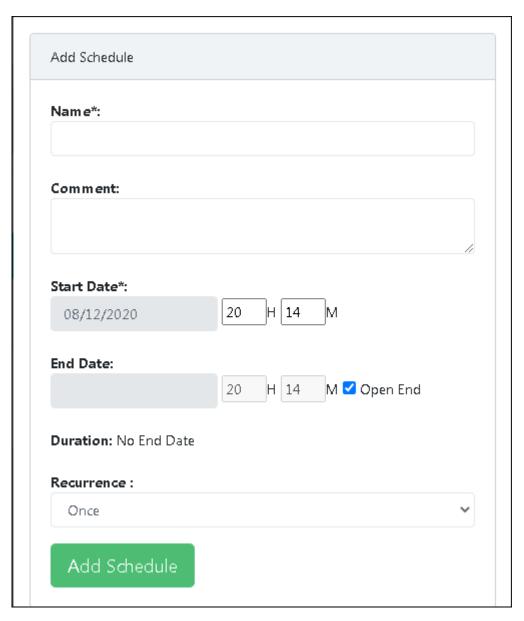
The Schedule submodule lets you create a schedule and run a task according to your customized timings.





Adding a Schedule

To add a Schedule, click **Add Schedule**. Add schedule pop-up window appears.



Name: Enter a name for the Schedule.

Comment: Enter a descriptive comment for the Schedule.

Time Zone: Click the dropdown and select the Time Zone according to your region.

Start Date: Select a date and time by which you want the Schedule to run.

End date: Select a date and time by which you want the Schedule to end.



Open End: Select this checkbox if you want the Task to run at regular intervals. After selecting the checkbox, the **End Date** field will be disabled.

Duration: The Duration displays the number of hours for which the Schedule will run.

Recurrence: Click the dropdown and select the option on which you want the Schedule to recur. The following options are available.

- Once
- Hourly
- Daily
- Weekly
- Monthly
- Yearly
- Workweek (Mon-Fri)

After filling all the fields, click **Add Schedule**. The new Schedule will be added to the Schedules list.

Actions

Clicking icons in the **Actions** column lets you take actions regarding a Schedule.

- Delete Schedule
- **G** Edit Schedule
- Une Schedule

The Schedule assigned to a Task cannot be edited or deleted unless you assign it a different Target.

- Edit Schedule (in use)

In order to edit or delete such a Schedule,

- Go to Scan > Task.
 Current Tasks list appears.
- 2. Find the Task to which the specific Schedule is assigned and then in the **Actions** column, click (Edit Task).
 Edit Task pop-up window appears.
- 3. Click the **Target and Alerts** tab.
- 4. Click the **Schedule** dropdown, select a different Schedule, and then click **Update Task**.

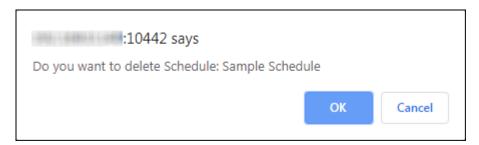
As the Task is assigned a different Schedule, you can now edit or delete the specific Schedule.



Deleting a Schedule

To delete a Schedule, follow the steps given below:

In the **Actions** column, click .
 A delete confirmation prompt appears.



2. Click **OK**. The Schedule will be deleted.

Cloning a Schedule

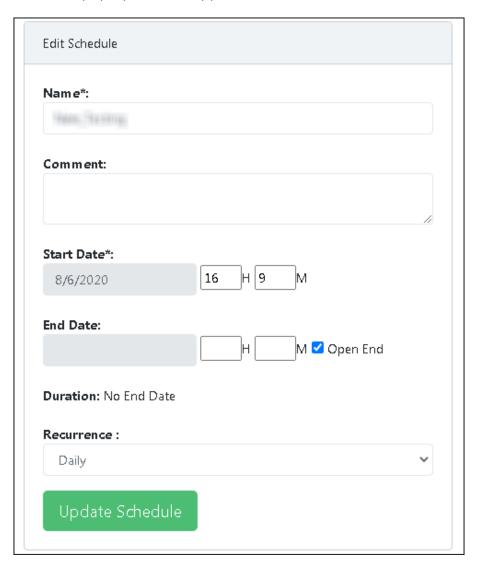
To clone a Schedule, click in the Actions column. The Schedule will be cloned instantly.



Editing a Schedule

To edit a Schedule, follow the steps given below:

1. In the **Actions** column, click **.** Edit Schedule pop-up window appears.

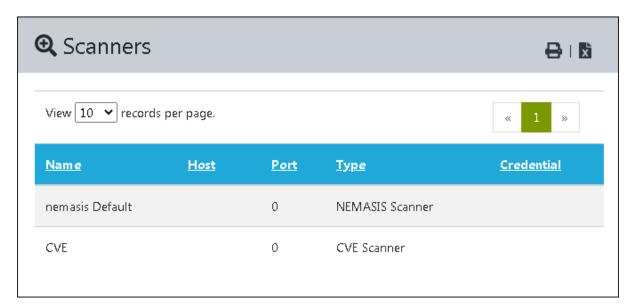


2. Make the necessary changes and then click **Update Schedule**. The Schedule will be updated.



Scanners

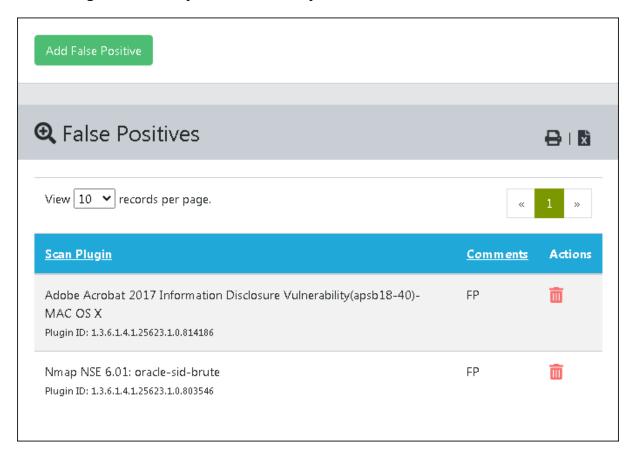
The Nemasis PRO is equipped with Nemasis Scanner and CVE Scanner engines. Both the scan engines are core programs loaded with comprehensive protection capabilities that protect systems against known threats.





False Positive

The False Positive is a scan finding that wrongly identifies a particular condition as vulnerability. This submodule lets you detect a false positive in an endpoint by selecting a Scan Plugin and severity level. It also lets you add a False Positive.



Vulnerability scanners frequently find evidence that points to a security issue. In such cases, the final prediction is impossible. But, now there are two options available.

- Reporting a potential non-existent vulnerability (False Positive).
- Failing to report a potential existent vulnerability (False Negative).

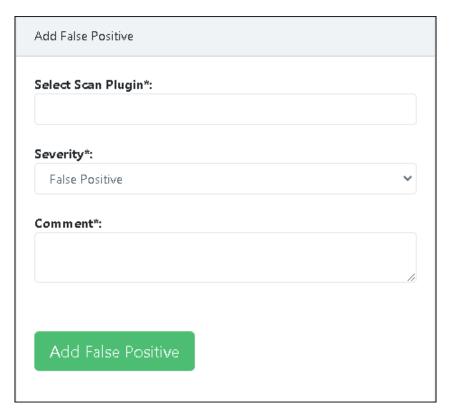
A user can identify, manage, and handle False Positives, but not the False Negatives. The Nemasis PRO reports all potentially existing vulnerabilities and assists in their categorization.

This problem is common amongst Enterprise Linux distributions. For example, in version 4.4 an SSH service is installed and during a connection request, the software reports the version. The vulnerability scanner that knows of vulnerability in this particular version will identify and report it as such. Even if the vendor fixed the vulnerability and released an updated version it still reports to the outside version 4.4 and this is where vulnerability scanners fail to differentiate. If the administrator identifies such a situation, he/she can make sure that this finding is not displayed next time.



Adding a False Positive

To add a False Positive, click **Add False Positive**. Add False Positive pop-up window appears.



Select Scan Plugin: Enter your finding and select the appropriate from the list.

Severity: You can modify the severity of the vulnerability. Click the dropdown to modify the severity of a finding. The dropdown consists of the following options:

- **High** The finding will be given severity rating as High.
- **Medium** The finding will be given severity rating as Medium.
- **Low** The finding will be given severity rating as Low.
- Log The finding will only be logged and no further action will be taken.
- False Positive The finding will be recorded as a False Positive.

Comment: Enter a descriptive comment for the False Positive.

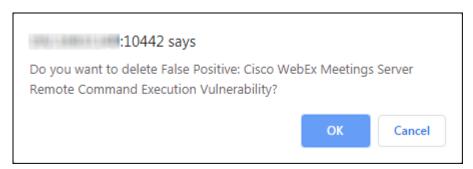
After filling all the fields, click **Add False Positive**. The new False Positive will be added to the False Positives list.



Deleting a False Positive

To delete a False Positive, follow the steps given below:

In the **Actions** column, click .
 A delete confirmation prompt appears.



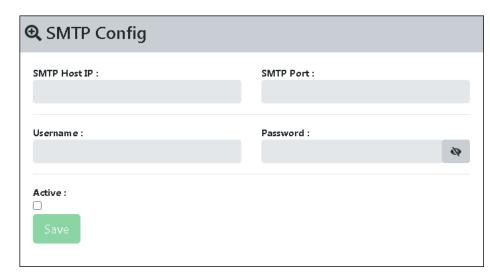
2. Click **OK**.

The False Positive will be deleted.

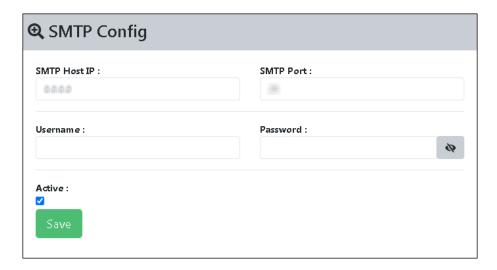


SMTP

With the SMTP submodule, you provide SMTP server access and allow Nemasis PRO to send emails.



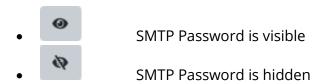
Select **Active** Checkbox. This will enable all the fields.



SMTP Host IP: Enter IP address of system on which the SMTP server is installed.

SMTP Port: Enter the SMTP Port number.

Username/Password: If required, enter your SMTP server's login credentials in the respective fields.



After filling all the details, click **Save**. A success message appears.



Administration

The Administration module contains submodules which are **Customize Header** and **User Setting**.

Customize Header

The Customize Header submodule helps you to customize the report header that appears on each page.



Adding a Customize Header

To add a custom header, click Choose File.

File selection window appears. Select the header image as per requirement.



After uploading the file, the custom header appears on all future reports.



If the user does not set the customize header, then Nemasis PRO will generate a report with default Nemasis PRO header.



Removing the Customize Header

To delete the Custom Header, follow the steps given below:

To remove the custom header, click **Remove**.
 A delete confirmation prompt appears.



2. Click **OK**. The custom header will be deleted.

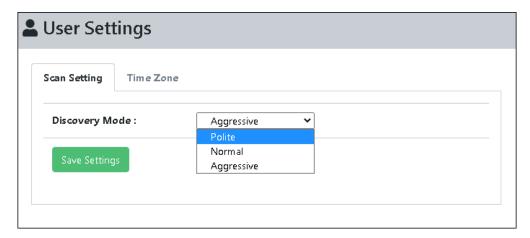


User Settings

The User Settings submodule helps to configure the scan and time-zone settings. This consists of two tabs namely, **Scan Setting** and **Time Zone**.

Scan Setting

This tab allows the administrator to configure the discovery mode of the scan.



Nemasis PRO allows admin to set mode based on the following options:

Polite: This option is slower than normal and intended to ease the load on the network.

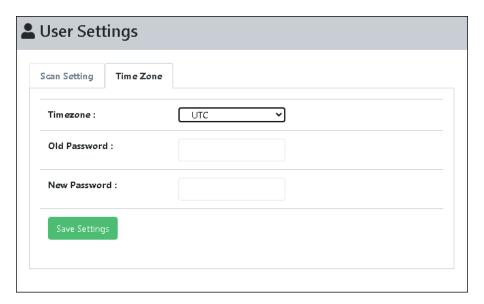
Normal: This option is the standard scan behavior and does not affect the scan.

Aggressive: This option speeds up the scan and more resource-intensive. Using this option it is assumed that you are on a fast and reliable network. The scan delay is less than 10 ms.



Time Zone

This tab allows the admin to select the time zone and also allows to change the password.



The **Time Zone** set by the user here will be displayed in the report generated by NOTE Nemasis PRO.

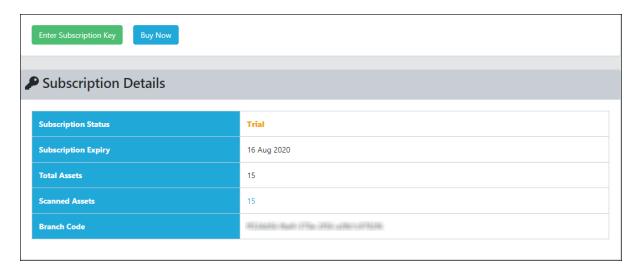


License

The License module has **Subscription Details** submodule, it consists of license information.

Subscription Details

The Subscription Details submodule displays your license information. It shows your Subscription Status, Subscription Expiry, Total Assets, and Scanned Assets. The module also lets you enter the subscription key and buy a new license.



Subscription Status: It displays your subscription status (Trial, Active, or Trial Expired).

Subscription Expiry: It displays your subscription expiry date.

Total Assets: It displays the total number of assets you are allowed to scan.

Scanned Assets: It displays the total number of assets you have scanned. Clicking the numerical value displays a list of IP and MAC addresses you have scanned.

Branch Code: It will display the branch code that identifies the system.



Enter Subscription Key: To enter the subscription key for Nemasis PRO, click Enter **Subscription Key**. Add License pop-up window appears.



Enter the license key and then click **Apply Subscription**. A success message appears informing about successful registration.

Buy Now: The Trial version is valid for seven days and lets you scan 15 assets. If you have scanned 15 assets and want to scan more assets, you will have to buy a new license. To buy a new license, click **Buy Now**.



Nemasis PRO license will be for unlimited IPs (asset) for a particular period of **NOTE** | time. Each asset can be scanned only 5 times.

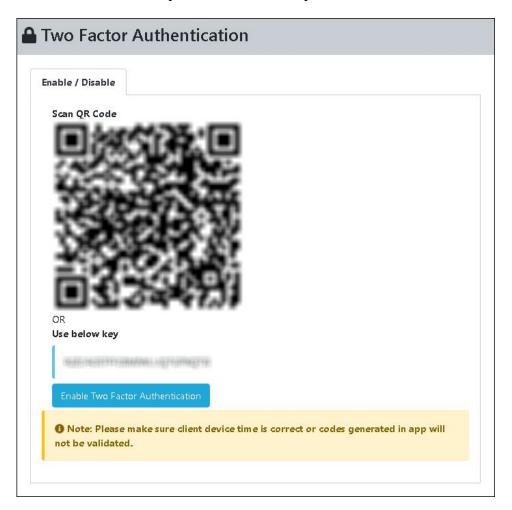


Manage Instance

The Manage Instance module lets you to import and export the Nemasis PRO instance. It also has Two Factor Authentication along with lets user to get offline updates. The Manage Instance contains three submodules which are **Two Factor Auth. (2FA)**, **Import & Export**, and **Offline Update**.

Two Factor Auth. (2FA)

The 2FA submodule lets user to add an extra layer of protection to the Nemasis PRO instance. This can be enabled by the admin of the system.

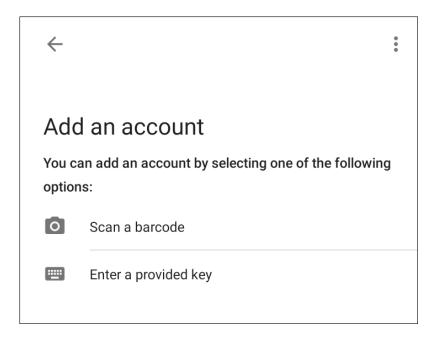




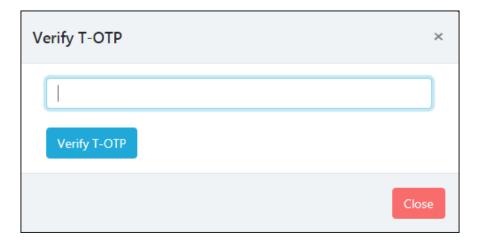
Enabling 2FA

To enable 2FA, follow the following steps:

1. In the 2FA screen, scan the QR code or insert the code provided on the Nemasis PRO Console in the Authenticator app.

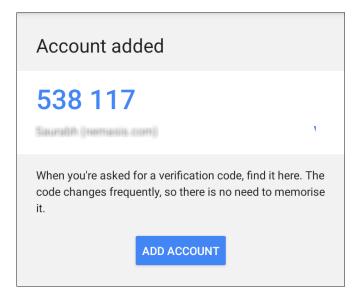


2. After scanning or entering the code, **Verify T-OTP** screen pops-up.





3. Enter the OTP received on the Authenticator app.



4. After entering OTP, the 2FA feature will be enabled on the Nemasis PRO Instance with a success message.





Disabling 2FA

To disable 2FA, follow the following steps:

1. Go to the Two Factor Authentication page, click on **Disable Two Factor Authentication**.

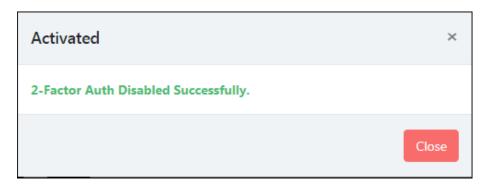


2. **Verify T-OTP** window pops-up.





3. After entering the OTP received. Click **Verify T-OTP**, the 2FA will be disabled with success message.





Import & Export

The Import & Export submodule lets user to import and export the Nemasis PRO instance. This feature helps the organization to create a backup of the data of the instance and used in case of any disaster management or system failure.

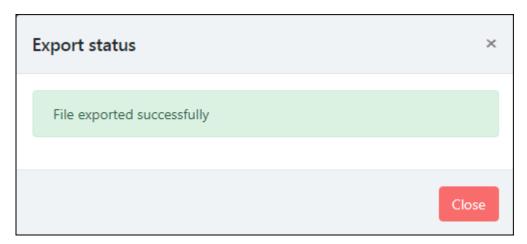
Exporting an Instance

To export a Nemasis PRO instance, follow the following steps:

1. Select Instance Nemasis PRO from the **Export Setting** tab.



- 2. After selecting the instance, click **Export**.
- 3. Once, the export is completed, you will get a successful message.



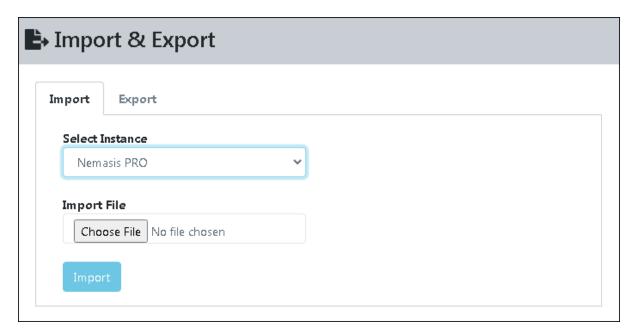
4. After the file is exported is successful, you can download the file by clicking Lick here to download exported file.



Importing an instance

To import a Nemasis PRO instance, follow the following steps:

1. To import the instance, **Select Instance** from the dropdown menu (Nemasis PRO).



- 2. After selecting the instance, choose the file to import. Click **Import** button
- 3. Once, the import is completed, you will get a successful pop-up.





Offline Updates

The **Offline Updates** submodule helps users to update Nemasis PRO through offline mode for the air-gapped system. User can download the patch from other systems which is connected to the internet and can upload the patch to the Nemasis PRO instance.

With Offline Updates, you can update/upgrade the Nemasis PRO instance even if the trial period is over or license has expired.





Depending upon the component change, a running task may get interrupted.

Uploading Offline Updates

To upload the offline updates, perform the following steps:

- 1. Go to the link provided below, and then download the available update patch (in ZIP format).
- 2. After downloading the patch, click on the **Upload Update File**. This will update the Nemasis PRO instance through offline mode.



Link for the Offline Update:

NOTE https://download1.mwti.net/nemasis/nemasis_update.zip

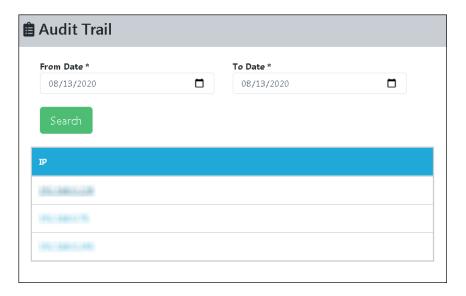


Audit Trail

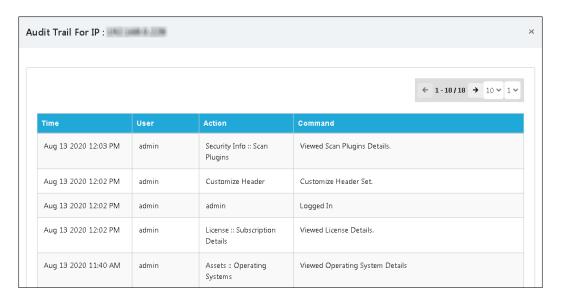
You can view the audit by using the IP address of the asset. You can also filter the audit based on the date and month on which audit was performed.

Search Audit Trail

- 1. Select the range date in the **From Date** and **To Date** fields.
- 2. Click **Search**. You will get the list of audit reports of different IPs.



3. Click on the IP address for which you want to view the audit, you will get the detailed view of the audit.



4. Users can view details like time, user, action, and command in the audit trail.

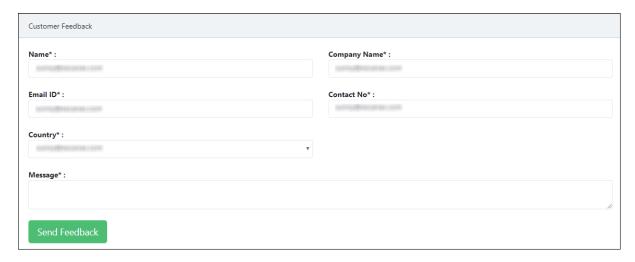


Help & Support

The Help and Support module contains Feedback and Support Request submodules.

Feedback

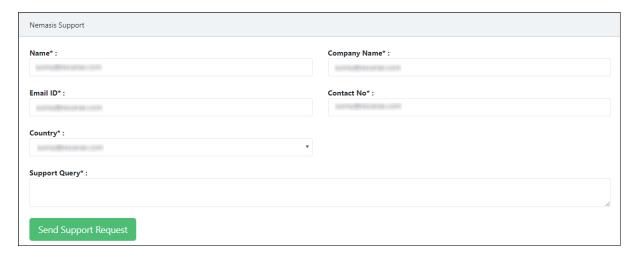
The Feedback submodule lets you send feedback about Nemasis PRO.



Your personal details are auto-filled by Nemasis PRO. Enter your feedback in the Message field and then click **Send Feedback**.

Support Request

The Support Request submodule lets you send a support request.



Your personal details are auto-filled by Nemasis PRO. Enter your message in the Support Query field and then click **Send Support Request**. After receiving the support request, the Nemasis PRO Support Team will get in touch with you as soon as possible.



Contact Us

We offer 24x7 free online technical support to our customers through email and live chat. We also provide free telephonic support to our customers during our business hours.

Before you contact the technical support team, ensure that your system meets all the requirements and you have Administrator access to it. Also, ensure that a qualified person is available at the system in case it becomes necessary to replicate the error/situation.

Ensure that you have the following information when you contact technical support:

- Endpoint hardware specifications
- Product version in use and patch level
- Network topology and NIC information
- Gateway, IP address and router details
- List of hardware, software, and network changes if any carried out
- Step by step description of error/situation
- Screenshots, error messages and log files
- Step by step description of troubleshooting if any attempted

In case you want the Technical Support team to take a remote connection:

- Root password set during Nemasis PRO installation
- IP address of the Nemasis PRO installed endpoint

Chat Support

The Nemasis PRO technical support team is available round-the-clock to assist you with your queries. You can contact our support team via live chat by clicking here.

E-mail Support

If you have any queries, suggestions, and comments regarding Nemasis PRO or this User Guide, please write to us at support@nemasisva.com